



## Pitkin County Library Web Accessibility Policy

The Pitkin County Library (Library) offers online platforms to further its mission to enrich our community by inspiring lifelong learning and providing access to information and ideas. The Web Accessibility Policy, approved by the Pitkin County Library Board of Trustees, outlines our philosophy and guidelines to meet Web Content Accessibility Guidelines (WCAG) 2.1 AA by July 1, 2024, and WCAG 2.2 AA by July 1, 2025, as mandated in Colorado House Bill 21-1110.

The Library is committed to delivering digital experiences that work for all users of all abilities; we value each visitor's access to web content produced by the Library. Access to our website can be made remotely or from within the Library. Pitkin County Library website pages will be checked on a rotating basis with the [WAVE accessibility tool](#) to ensure accessibility guidelines are being followed and to fix any new accessibility problems. A complete check of all web pages should be completed twice per year.

The Library will inform third-party content providers of our web accessibility policy and favor providers based on their accessibility conformance claims. While we cannot control the accessibility of content provided by third parties, we are happy to assist any public member with reading and accessing this content on our site(s).

Should a visitor need help accessing Library-supplied web content, please contact us using the methods below. We will respond with feedback within one week of submission and ensure proper steps are taken to address the problem. Please be specific when describing the information you seek or the problem you encountered. If we cannot resolve the problem due to an issue stemming from a third-party content provider, we will work to assist you with reading and accessing content on these platforms.

If you use assistive technology (such as a Braille reader, a screen reader, or TTY) and the format of any material on this website interferes with your ability to access information, please **contact us at (970) 920-5200**.

To report an accessibility issue, you may also:

- E-mail: [libraryinfo@pitkincounty.com](mailto:libraryinfo@pitkincounty.com) or [accessibility@pitkincounty.com](mailto:accessibility@pitkincounty.com)
- Postal Address: 120 N. Mill St. Aspen, CO 81611
- Or report any accessibility issues using this [Accessibility Needs Reporting form](#)

To enable us to respond most helpfully to you, please indicate the nature of your accessibility problem, the preferred format in which to receive the material, the web address of the requested material, and your contact information. All accessibility reports will be kept confidential.

The Library will review all areas of Library-produced web applications and web content on an ongoing basis.

This policy was last reviewed on June 12, by the Pitkin County Library Board of Trustees.